

WILLIAM SAMPLE

3 Account Number: 1111111111

Billing Date: 3/21/2017

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The 2016 Phoenix Water Quality Report is now available online at phoenix.gov/waterqualityreport. Also, the 2016 Phoenix West Anthem Water Quality Report is available online at phoenix.gov/westanthemwaterqualityreport.

Bag and Tie your garbage and grass. This reduces odors, keeps your container clean and free from flies, rodents and other disease-spreading pests.

Please consider making a tax deductible donation to Project Assist. This program provides utility assistance to low income families and seniors in crisis.

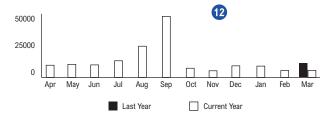
Service Address: 200 W. Main St., Phoenix, AZ 85085

Amount Due 5	\$81.52
Due Date	4/11/2017

6 Account Summary as of 3/2	21/2017
Previous Balance	\$78.87
Payments Received - Thank You	-78.87
Balance Forward	0.00
Current Charges	81.52
Total Amount Due	\$81.52

Meter	Previous Meter Read		eter Read Current Meter Read		Water Used	d in Billing Cycle
Number	Date	Reading	Date	Reading	1 unit :	= 748 gallons 11
13290659	2/22/2017	234	3/21/2017	241	7 Units	5236 Gallons

Your Monthly Water Usage (gallons)



1	Pay by Phone 602-262-6251
(0

Water/Sewer Service from 2/23/2017 to 3/21/2017

Water Base Fee		5.50
Water Usage Fee		3.09
Environmental Mandates - Water		1.96
City Services Tax		1.50
State Mandated Jail Costs	13	1.00
State and Other Taxes	13	1.39
Sewer Fee		32.00
Environmental Mandates - Sewer		6.90
City Sales Tax		1.33
Total		\$54.67

Public Works/Solid Waste from 2/23/2017 to 3/21/2017

	Total	\$26.85
W	State Landfill Disposal Fee	0.05
	Solid Waste Fee	26.80

Total Current Charges this period \$81.52

Please detach and return the portion below with your payment



Unpaid Balance DUE Now	17	\$.00
Current Charges Due 4/11/2017		\$81.52
TOTAL DUE		\$81.52

PAYMENT INSTRUCTIONS

Please make checks payable to City of Phoenix.
Do not send cash through the mail.
Please write account number on check using black or blue ink.

A Late Fee will be applied if payment is received after the Due Date

Account Number:	1111111111	
Amount Paid	16	
\$		<u> </u>
Project Assist Denotion \$	A	_

SN 0020170318 RT# 500001075 AN 96359700000000 TC 029100

18 WILLIAM SAMPLE 200 W. Main St. PHOENIX AZ 85085-653605 (19 SEND PAYMENTS TO: City of Phoenix P.O. Box 29100 Phoenix, AZ 85038-9100

How To Read Your New City Services Bill

- Contact PHX Customer Services for information about your account, or any of our programs or services.
- 2 This is the name associated with the account.
- 3 Account Number A ten-digit number.
- 4 Check this section of the bill each month, along with any inserts for important information from the City of Phoenix.
- 5 Displays the total amount due and due date.
- 6 Provides a guick summary of your previous balance, recent charges, payments and total amount due.
- 7 This is the address where service is provided.
- Meter Number is tied to the account and is used for billing purposes.
- 9 Previous Meter Read Information.
- Ourrent Meter Read Information. The billable water units are calculated by subtracting the Current Meter Read from the Previous Meter Read (in this example 241 units 234 units = 7 units).
- Water Used in Billing Cycle. Water use is shown in both units and gallons; 748 gallons equals 1 unit.
- Monthly Water Usage History (in gallons). This will be shown for a 13-month period.
- Water and Sewer Service, Fees and Taxes. (See each item for additional info.)

Water Base Fee - Charge is based on your meter size. The Water Base Fee includes 6 units, or 4,488 gallons during the months of October – May and 10 units, or 7,480 gallons during the months of June – September.

Water Usage Fee - The charge for each unit of water that exceeds the amount included in the Base fee.

Environmental Mandates for Water and Wastewater - Charges to repay the cost of facility modifications, and operations and maintenance costs related to water or sewer services required to meet federal, state and county laws and regulations. Fees were implemented in 1992.

City Services Tax - An excise tax based on meter size, which went into effect July 19, 2014.

Sewer Fee - Charge for sewer service. The sewer fee is based on the customer's average monthly water usage billed during the preceding January, February and March, which are typically the lowest water use months.

State Mandated Jail Costs - This fee, based on meter size, helps the city pay Maricopa County to house inmates that are arrested in Phoenix, and helps pay the costs for State mandated jail sentences.

City Sales Tax - Includes a Utility Services Tax and a Wastewater Removal Services Tax.

State and Other Taxes - Includes taxes from the State of Arizona, the County Freeway Tax, a County Jail Tax, a Statewide Education Tax, a Hazardous Waste Disposal Tax, a Stormwater Fee and is based on meter size.

- Solid Waste Services and State Landfill Disposal Fee. Solid Waste Services include trash, recycling and bulk trash.
- **(5)** Project Assist Donation. Optional tax deductible gift to provide utility assistance to low-income families and seniors in crisis with their utility bills.
- Please return this portion of the bill along with your payment each month. Be sure the payment address shows through the window of the return envelope, and write in the amount you are enclosing.
- Unpaid Balance Due Now. Accounts with past due balances risk service termination and will incur a 3% Late Payment Fee.
- Billing Address. The bill is mailed or emailed to this address and may be different from the service address.
- Remittance Address. Send City Services payment to this P.O. Box. View back of bill for additional ways to pay.